VM5463 VM5463-2

Full Color Pan and Tilt Video Monitor

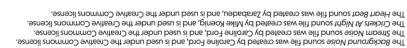


# vtech

# Quick start guide (Canada version)

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02/23, VMS463-X\_CA\_QSG\_V2.



Power requirements	Parent unit: 3.9V 2104 Ahn Old-Li-ion battery Baby unit power adapter: Output: 5V DC @ AL AL @ DG V2 : tructivO : natra tent inn transf
Power requirements	
Mominal effective range	Maximum power allowed by FCC and IC. Actual operating range may vary according to environmental conditions at the time of use.
	S" Color LCD (WQVGA 480x272 pixel)
Channels	32
Transmit frequency	ZHM 2742 - 2042 itinu yde8 Parent unit: 2405 - 2014 - 2015 STHM 2745 - 2015
Frequency control	Crystal controlled PLL synthesizer

Zoom

Press  $\oplus$  to zoom in or out.

## TECHNICAL SPECIFICATIONS

## IMPORTANT SAFETY INSTRUCTIONS

When using your equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

- Follow all warnings and instructions marked on the Adult setup is required
- CAUTION: Do not install the baby unit at a height above 4. This product is not a substitute for adult supervision of the
- infant. Supervising the infant is the parent's or caregiver's responsibility. This product could cease operating, and therefore you should not assume it will continue working properly for any given period of time. Further, this is not a nedical device and should not be used as such. This production intended to assist you in supervising your baby.
- Do not use this product near water. For example, do not use it next to a bath tub, wash bowl, kitchen sink, laundry tub or swimming pool, or in a wet basement or shower.
- 6. CAUTION: Use only the battery provided. There may be a risk of explosion if a wrong type of battery is used for the parent unit. The battery cannot be subjected to high or low extreme temperature and low air pressure at high altitude during use, storage or transportation. Disposal of battery into fire or a hot proportion of the provided of the parent cannot be supported by the present the provided of the parent cannot be a provided or the parent cannot be parent cannot oven, or mechanically crushing or cutting or the battery can result in an explosion. Leaving the battery in an extremely high temperature surrounding environment can result in an explosion or the leakage of flammable liquid of gas. Battery subjected to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Dispose of used battery according to the information in **The RBRC sea**l.
- Use only the adapters included with this product. Incorrect adapter polarity or voltage can seriously damage the product.

Parent unit output: 5V DC 1A
VTech Telecommunications Ltd. Model: VT05EUS05100 Baby unit output: 5V DC 1A.

- Model: VT05EUS05100 Rechargeable battery information: Li-ion battery, 3.8V 2100mAh Zhongshan Tianmao Battery Co., Ltd. Model Number: BP1763
- designed to hold the plug in place if it is plugged into a ceiling, under-the-table or cabinet outlet. For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily
- Unplug this product from the wall outlet before cleaning.
   Do not use liquid or aerosol cleaners. Use a damp cloth for

The power adapters are intended to be correctly oriented in a vertical or floor mount position. The prongs are not

- 11. Do not cut off the power adapters to replace them with other plugs, as this causes a hazardous situation.
- Do not allow anything to rest on the power cords. Do not install this product where the cords may be walked on or 13. This product should be operated only from the type of power source indicated on the marking label. If you are not sure of the type of power supply in your home, consult your dealer or local power company.
- 14. Do not overload wall outlets or use an extension cord. 15. Do not place this product on an unstable table, shelf, stand or other unstable surfaces.
- This product should not be placed in any area where proper ventilation is not provided. Slots and openings in the back or bottom of this product are provided for ventilation. To protect them from overheating, these openings must not be blocked by placing the product on a soft surface such as a bed, sofa or rug. This produc

- should never be placed near or over a radiator or heat Never push objects of any kind into this product through the slots because they may touch dangerous voltage points or create a short circuit. Never spill liquid of any kind on the product.
- 18. To reduce the risk of electric shock, do not disassemble this product, but take it to an authorized service facility. Opening or removing parts of the product other than specified access doors may expose you to dangerous voltages or other risks. Incorrect reassembling can cause electric shock when the product is subsequently used 19. You should test the sound reception every time you turn
- on the units or move one of the components. . Periodically examine all components for damage.
- There is a very low risk of privacy loss when using certain electronic devices, such as baby monitors, cordless telephones, etc. To protect your privacy, make sure the product has never been used before purchase, reset the baby monitor periodically by powering off and then powering on the units, and power off the baby monitor if you will not use it for some time. f you will not use it for some time. Children should be supervised to ensure that they do not
- play with the product . The product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their

#### SAVE THESE INSTRUCTIONS

- 1. Use and store the product at a temperature between 32°F
- Do not expose the product to extreme cold, heat or direct sunlight. Do not put the product close to a heating
- Batteries should not be exposed to excessive heat such as
- Never place the baby unit(s) inside the baby's crib or playpen. Never cover the baby unit(s) or parent unit with anything such as a towel or a blanket.
- Other electronic products may cause interference with your baby monitor. Try installing your baby monitor as far away from these electronic devices as possible: wireless routers, radios, cellular relephones, intercoms, room monitors, televisions personal computers, kitchen appliances and cordless

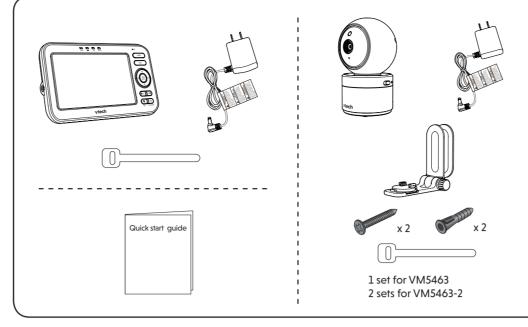
Precautions for users of implanted cardiac pacemakers

Cardiac pacemakers (applies only to digital cordless devices): Wireless Technology Research, LLC (WTR), an independent research entity, led a multidisciplinary evaluation of the interference between portable wireless devices and implanted cardiac pacemakers. Supported by the U.S. Food and Drug Administration, WTR recommends to physicians that: Pacemaker patients Should keep wireless devices at least six inches from the

Should NOT place wireless devices directly over the pacemaker, such as in a breast pocket, when it is turned ON. WTR's evaluation did not identify any risk to bystanders with pacemakers from other persons using wireless devices. Electromagnetic fields (EMF)

This VTech product complies with all standards regarding electromagnetic fields (EMF). If handled properly and according to the instructions in this user's manual, the product is safe to be used based on scientific evidence available today.

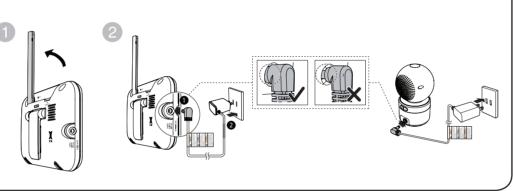
# WHAT'S IN THE BOX



# CONNECT THE BABY MONITOR

#### **■**NOTES

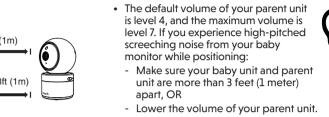
- The rechargeable battery in the parent unit is built-in. Use only the power adapters supplied with this product
- Make sure the baby monitor is not connected to a switch-controlled electric outlet
- Connect the power adapters in a vertical or floor mount position only. The adapters' prongs are not designed to hold the weight of baby monitor, so do not connect them to any ceiling, under-the-table, or cabinet outlets. Otherwise, the adapters may not properly connect to the outlets.
- Make sure the parent unit, the baby units and the power adapter cords are out of reach of children.



# POWER ON OR OFF THE BABY MONITOR Slide the switch to power on or off Press and hold POWER to power on or your baby unit. off your parent unit. Power on **LINK LINK** Press and hold

# POSITIONING THE BABY MONITOR





# 4 STATUS CHECK

Once you power on both your baby unit and parent unit, your parent unit displays image from the baby unit, and the **LINK** LED light turns on

> The **ON** LED light of baby unit turns on.

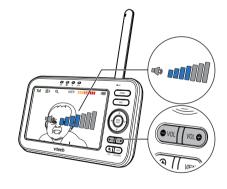


# Basic operation - Parent unit

## Adjust speaker volume

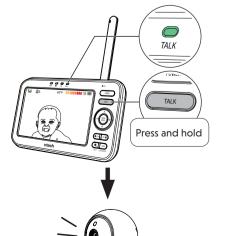
CCTT NO VERSEL
CONCOUNT TO OPERATE TO OPERAT

Press ● VOL / VOL ● to adjust your parent unit speaker volume.



## Talk to your baby unit

Press and hold TALK and speak to your parent unit. Your voice is transmitted to the baby unit. Release **TALK** when finish talking and hear your baby again.



## Turn off the screen Press and hold LCD ON/OFF to switch off

the screen. You can still hear sound from the baby unit.



· Press any key on the parent unit to turn on the screen again.

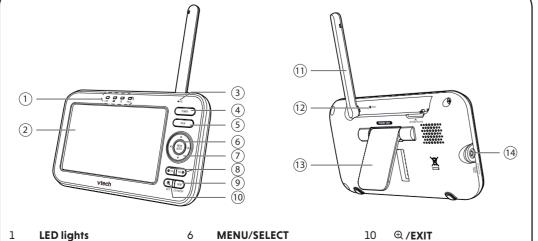
## Use the menu

Press MENU to enter the menu, choose a menu item, or save a setting. You can use the parent unit for advanced settings or operations, such as to play or stop the baby unit lullaby, or to adjust the baby unit sound sensitivity.

## While in the menu:

- Press MENU to select an item, or to save a setting. Press ∧ or ∨ to scroll among the sub-menus,
- or to adjust a setting.
- without changing the current setting. Press ⊕ /EXIT to return to live video.

## Overview - Parent unit



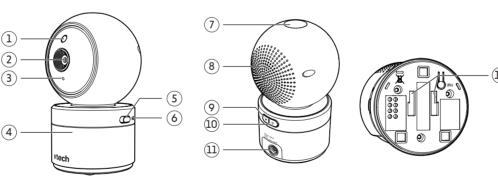
**LED lights** LCD display Microphone

POWER

**TALK** 

- MENU/SELECT Arrow keys
- 8 **◆ Volume ◆**
- VIEW /LCD ON/OFF
- 11 Antenna
  - 12 RESET 13 Stand 14 Power jack

# Overview - Baby unit



- Light sensor Camera lens
- Microphone
- On/Off switch On/Off LED light
- On when the baby unit is turned on and is paired to the parent unit.
- Flashes when the baby unit is not being viewed or when the link to the parent unit is lost.
- Light projector
- rojection light on/off key 10 'Ö- Night light on/off key
- 11 Power jack
- Slots for wall mounting

## NEED HELP?

latest information and support, check out our online help topics and online Use your smartphone or mobile device to access our online help.

For operations and guides to help you use your video monitor, and for the

Go to https://phones.vtechcanada.com/manuals; OR

- Scan the QR code on the right. Launch the camera app or QR code scanner app on your smartphone or tablet. Hold the device's camera up to the QR code and frame it. Tap the notification to be redirected to the
- If the QR code is not clearly displayed, adjust your camera's focus by moving your device closer or further away until it is clear. Search for the model - VM5463 or VM5463-2.
- You can also call our Customer Support at 1 (800) 267-7377 for help.

## PARENT UNIT ICONS

CABLE MANAGEMENT

# Main menu icons **Brightness** Adjust the parent unit's LCD brightness.

Camera





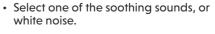
Split mode



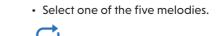
Baby unit speaker volume







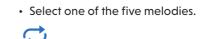
 $\Pi_1\Pi_2\Pi_3\Pi_4\Pi_5$ 



melody or soothing sound.

· Play all melodies.







Night light

 Change to all seven colors in cycles. 60min 30min 15min OFF

ON / OFF Turn on/off night light

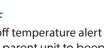
L5 minutes of no sound detection. See **Sound sensitivity and sound** activation section to learn more

Turn on/off the adaptive night light feature. When this feature is on, the baby unit detects the ambient light. If the room is bright, the night ligh adjusts itself to be brighter; if the room is dim, the night light adjusts itself to be less bright.

ON / OFF Turn on/off projection light 60min 45min 30min 15min

• Set timer to turn the projection light off.

 Auto turn on the projection light when baby unit detects sound. It will turn off after 15 minutes of no sound detection See Sound sensitivity and sound **activation** section to learn more.



of the set temperature range.

Turn on/off temperature alert tone. Set the parent unit to beeps whenever the room temperature detected by the baby unit falls outside • Set the minimum temperature. • Set the maximum temperature.

 Set temperature display in Fahrenheit (°F) or Celsius (°C)

Alert tone settings

 Set the parent unit to beep when the battery is low. Set the parent unit to beep when the



when selecting an option in the • Set the parent unit to beep when the

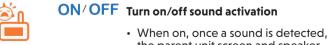
link between the parent unit and the

Set the confirmation tone on or off

baby unit detects sounds while in Split mode (For VM5463-2 only)

baby unit is lost.

## Sound activation - screen and audio



the parent unit screen and speaker will automatically turn on. See Sound sensitivity and sound

## ■ Note

and it receives alerts, for example, link lost between parent unit and baby unit, the parent unit screen and speaker will turn on.



 You can set VOX sensitivity level to activate parent unit screen and sound when baby unit detects sounds that exceed certain levels. See **Sound** sensitivity and sound activation section to learn more.

## Set timer to turn the night light off. · Auto turn on the night light when baby unit detects sound. It will turn off after

· Select one of the night light colors.



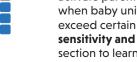


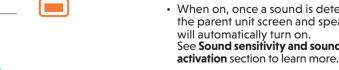








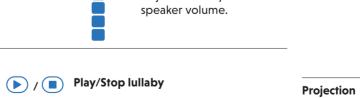




• When the parent unit screen is off

## **VOX (Voice Activated Alert) Sensitivity**





## PARENT UNIT ICONS (CONT'D)

# Status icons

## **Connection status**

## • Till - Strong signal strength.

- I Low signal strength T - Weak signal strength.
- Split mode (\*For **VM5463-2** only)

# Patrol mode

## **Current view status**

(\*For **VM5463-2** only)

- · The baby unit number that is being viewed when in:
- Single CAM mode. Patrol mode
- (\*For VM5463-2 only).
- (\*For **VM5463-2** only). Night vision - On
- Zoom On

**Lullaby** - On

## Night light - Auto-on

activation.

- Color icon indicates the night light is set to auto-on, and is currently turned on by sound
- · Gray icon indicates the night light is currently off but is set to auto-on. Night light will turn on when sound is detected by the baby unit.

## • To - Moderate signal

**°F** or **°C** 

Status icons

# **Projection light** - Auto on

- Color icon indicates the projection light is set to autoon, and is currently turned on
- by sound activation Gray icon indicates the orojection light is currently off but is set to auto-on. Projection light will turn on when sound is detected by the baby unit.

#### Real-time temperature Real-time temperature

Projection light - On

#### detected by the baby unit in F) or Celsius (°C) (e.g. **57°F** or **14°C**).

## Temperature alert tone - On

## 9-level sound indicator

• III indicates low sound level detected by the baby unit. indicates moderate

sound level detected by the

baby unit. • IIII indicates high sound level detected by the

## Mute alert

- · Displays when the parent unit
- speaker volume is set to off · Displays when the parent unit is talking to the baby unit.

## Battery status

- animates
- when the battery is charging. • battery is fully charged.
- **Speaker volume** displays the parent unit speaker volume level while adjusting.

#### **Alert icons**



- · Displays when parent unit's battery is low and needs charging.
- - Displays when connection between parent unit and baby unit is lost.
- Displays when sound is detected at a baby unit when in **Split** view. (For **VM5463-2** only)
- · Baby unit detects temperature reaches or exceeds the set maximum.
- · Baby unit detects temperature is at or is lower than the set minimum.

# PROJECTION LIGHT

The projection light located on the top of the baby unit projects a starry soft night light scene onto the ceiling with a tilting angle. Adjust your baby unit's position with the projection light to help sooth your baby to sleep. For optimal performance, place the baby unit in upright position.

# Optimal position

## NIGHT VISION

Adjust sound detection sensitivity

You can turn on **Sound activation** and adjust

the VOX sensitivity to detect sounds and

turn on the parent unit while its screen is

When the baby unit detects sounds that

screen will turn on and the baby unit starts

transmitting the sounds to the parent unit,

and you can see and hear your baby. If you

the **Projection light Auto-on** feature, they

have turned on the **Night light Auto-on** and

will turn on automatically to sooth your baby.

If you turn off Sound activation, you will hear

sounds from the baby unit all the time, even

when the parent unit screen is switched off.

If you have turned on sound alert, the parent

while in **Split** mode (\*For **VM5463-2** only).

unit beeps when the baby unit detect sounds

exceed certain levels, the parent unit

switched off or dimmed.



The baby unit has infrared LEDs that allow you to see your baby clearly at night or in a dark room. When the baby unit being viewed detects low light levels, the infrared LEDs are switched on automatically. The images from the baby unit are in black and white, and appears on the screen.

#### NOTES 🖹

Sound sensitivity and sound activation

Level 5

(Highest)

The parent unit

screen and

speaker turn

on for very

including

small sounds,

background

baby's room.

noises from your

Level 4

unit screen

and speaker

louder sounds

remains auiet

when your

soundly.

baby sleeps

turn on for soft on for loud

The parent unit | The parent unit

(High)

(Default setting) | The parent

- It is normal if you see a short white glare on your parent unit screen as the baby unit is
- dapting to the dark environme When the infrared LEDs are on, the images are in black and white. This is normal.
- Depending on the surroundings and other interfering factors, like lightings, objects, colors and backgrounds, the video quality may vary. Adjust the baby unit's angle or place the baby unit at a higher level to prevent glare and blurry display

## DIM MODE

The parent

unit screen

turn on for

loud crvina

or screechin

vour baby.

The parent

vour baby

makes soft

sounds.

unit remains

and speaker and speaker

quiet when quiet when

The parent unit | The parent

from your baby. | from your baby. | sounds from | sounds from

unit screen

turn on

and louder

vour baby.

The parent

unit remains

vour baby

makes soft

sounds.

screen and

babbling and | babbling and | for crying

speaker turns

louder sounds

remains quiet

when your

baby makes

soft sounds.

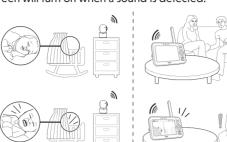
The parent unit display will dim to conserve energy after 10 minutes of inactivity, in which there is neither key pressed nor alert received from the baby unit.



When Sound activation is on, the parent unit screen stays off to save power when the baby unit detects no sound. Once the baby unit detects sounds that are louder than the chosen sound sensitivity level, the parent unit screen and speaker turn on automatically. The parent unit will then turn off again after 50 seconds of no sound detection. **□**NOTE

Sound activated screen and audio

If you have muted the parent unit speaker, only the parent unit screen will turn on when a sound is detected.



## Change different views - Single CAM In Single CAM or Patrol mode, press **VIEW** to switch between the image of baby units @1

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ullet If you power on only one baby unit, you may see the parent unit displaying  $oldsymbol{\mathbb{Z}}$ 

Press VIEW in Single CAM or Patrol mode to switch to the baby unit you have powered on.

\_\_\_\_\_\_





## Change different views - Patrol

FOR VM5463-2 ONLY

Status check - Two baby units

If you are viewing baby unit  $^{2}$ , the

turns on. As baby unit @2 is not being

viewed, its **POWER** LED light flashes.

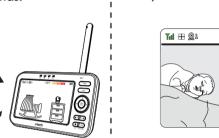
POWER LED light of baby unit @1

the **LINK** LED light flashing.

and 22.



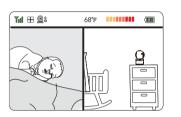
Select **Patrol** as your monitoring mode to alternately view the image from baby units Q1 and Q2 every 10 seconds.



## Change different views - Split



Select **Split** as your monitoring mode to view the images from both baby units at once.

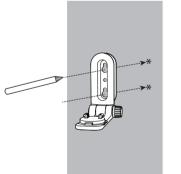


# MOUNT THE BABY UNIT ON DRY WALL (OPTIONAL)

## ■ Notes

- Check for reception strength and camera angle before drilling the holes.
- The types of screws and anchors you eed depend on the composition of the wall. You may need to purchase the screws and anchors separately to mount your camera units.

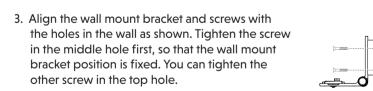
## Place the wall mount bracket on a wall and then use a pencil to mark two holes in parallel. Remove the wall mount bracket and drill two holes in the wall (7/32 inch drill bit).

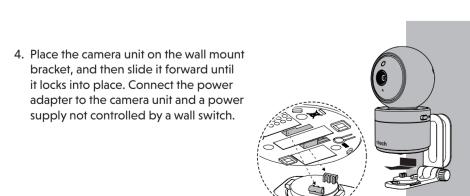


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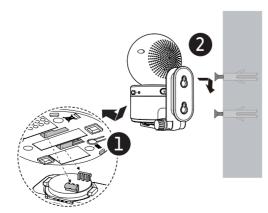
- 2. If you drill the holes into a stud, go to step 3
- If you drill the holes into an object other than a stud, insert the wall anchors into the holes. Tap gently on the ends with a hammer until the wall anchors are flush with the wall.



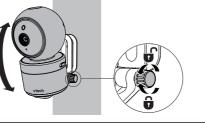


3. Insert the screws into the holes and tighten the screws until only 1/4 inch of the screws are exposed.

4. Place the camera unit on the wall mount bracket, and then slide it forward until it locks into place. Align the holes on the wall mount bracket with the screws on the wall, and slide the wall mount bracket down until it locks into place.



You can maximize your camera unit's viewing angles by tilting the wall mount bracket. Hold the camera unit, and then rotate the knob in anticlockwise direction. This will loosen the joint of the wall mount bracket. Tilt your camera unit up or down to adjust to your preferred angle. Then, rotate the knob in clockwise direction to tighten the joint and secure the angle.



## THE RBRC SEAL



he RBRC seal on the Li-ion battery indicates that VTech Communications, Inc. is voluntarily participating in an ndustry program to collect and recycle these batteries at the end of their useful lives, when taken out of service within the United States and Canada.

The program provides a convenient alternative to placing used Li-ion batteries into the trash or municipa waste, which may be illegal in your area.

VTech's participation makes it easy for you to drop off the spent battery at local retailers participating in the program or at authorized VTech product service centers. Please call 1 (800) 8 BATTERY for information on Li-ion battery recycling and disposal bans/restrictions in your area. VTech's involvement in this program is part of its commitment to protecting our

The RBRC seal and 1-800-8-BATTERY® are registered trademarks of Call2recycle, Inc.

## **FCC AND IC REGULATIONS**

This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the ederal Communications Commission (FCC) rules. Thése requirements are intended to provide reasonable protection agair harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications However, there is no quarantee that interference will not occur in a particular installation. If this equipment does cause user is encouraged to try to correct the interference by one or more of the following measures

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

WARNING: Changes or modifications to this equipment not expressly approved by the party responsible for compliance ould void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause o ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with

the FCC criteria. The baby unit shall be installed and used such that parts of all persons' body are maintained at a distance of approximately 8 in (20 cm) or more. The transmitter and antenna of the parent unit shall be held at least 1 in (2.5 cm) from your

This Class B digital apparatus complies with Canadian requirement: CAN ICES-3 (B)/NMB-3(B)

his device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) This device may not cause interference. (2) This device must accept any interference, including interference that may cause undesired operation of the The term "IC:" before the certification/registration number only signifies that the Industry Canada technical specifications were

This product meets the applicable Innovation, Science and Economic Development Canada technical specifications.

## RF radiation exposure statemen

The baby unit complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. The baby unit should be installed and operated with a minimum distance of 8 in (20 cm) between the baby unit and all persons' body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. This equipment complies also with Industry Canada RSS-102 with respect to Canada's Health Code 6 for Exposure of Humans to RF Fields.

## LIMITED WARRANTY

## What does this limited warranty cover:

The manufacturer of this VTech Product warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the Product and all accessories provided in the sales package ("Product") are free from defects in material and workmanship, pursuant to the following terms and conditions, when installed and used normally and in accordance with the Product operating instructions. This imited warranty extends only to the Consumer for Products purchased and used in the United States of America and

#### What will VTech do if the Product is not free from defects in materials and workmanship during the limited warranty

period ("Materially Defective Product")? During the limited warranty period. VTech's authorized service resentative will replace at VTech's option, without charge, Materially Defective Product. If we choose to replace the Product, we may replace it with a new or refurbished Product of the same or similar design. We will retain defective parts, modules, or equipment. Replacement of the Product, at VTech's option, is your exclusive remedy. VTech will return the replacement Products to you in working condition. You should expect the replacement to take

## approximately 30 days.

How long is the limited warranty period? The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase (90 days on products chased as Refurbished\*). This limited warranty also applies to the replacement Product for a period of either (a) 90 days from the date the replacement Product is shipped warranty (90-day limited warranty on products that are purchased as Refurbished\*); whichever is longer.

\*Refurbished products purchased from our online store carry a 90-day replacement warranty.

## What is not covered by this limited warranty?

- This limited warranty does not cover 1. Product that has been subjected to misuse, accident. shipping or other physical damage, improper installation. abnormal operation or handling, neglect, inundation,
- fire, water or other liquid intrusion; or 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of VTech; or
- 3. Product to the extent that the problem experienced is caused by signal conditions, network reliability, or cable or antenna systems; or
- 4. Product to the extent that the problem is caused by use with non-VTech accessories; or 5. Product whose warranty/quality stickers, product serial number plates or electronic serial numbers have been
- removed, altered or rendered illegible; or 6. Product purchased, used, serviced, or shipped for repair from outside the United States of America or Canada, or
- used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or 7. Product returned without a valid proof of purchase (see

8. Charges for installation or set up, adjustment of customer controls, and installation or repair of systems outside the

## How do you get warranty service?

To obtain warranty service in Canada, go www.vtechcanada.com or call 1 (800) 267-7377. NOTE: Before calling for service, please review the user's

manual - a check of the Product's controls and features may

save you a service call. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are esponsible for delivery or handling charges incurred in the transport of the Product(s) to the service location. VTech will return replaced Product under this limited warranty. ransportation, delivery or handling charges are prepaid VTech assumes no risk for damage or loss of the Product in

## What must you return with the Product to get warranty

- Return the entire original package and contents including the Product to the VTech service location along with a description of the malfunction or difficulty; and
- . Include a "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 3. Provide your name, complete and correct mailing address, and telephone number.

This warranty is the complete and exclusive agreement between you and VTech. It supersedes all other written or oral communications related to this Product, VTech provides no other warranties for this Product. The warranty exclusively Product. There are no other express warranties. No one is authorized to make modifications to this limited warranty and you should not rely on any such modification. State/Provincial Law Rights: This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state or province to province.

Limitations: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritter warranty that the Product is fit for ordinary use) are limited to one year from the date of purchase. Some states/ provinces do not allow limitations on how long an implied arranty lasts, so the above limitation may not apply to you. In no event shall VTech be liable for any indirect, special. incidental, consequential, or similar damages (including, ut not limited to lost profits or revenue, inability to us the Product or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this Product. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Please retain your original sales receipt as proof of purchase.